

The Division for Intellectual and Developmental Disabilities Advocates' Communication Meeting Summary

November 21, 2014 10:30am-12:30pm OMNI Institute, The Logan Building: 899 Logan Street, 6th Floor, Denver CO 80203 Community Invitees Present: State Staff Invitees Present: Cassidy Dellamonache Joanne Svenningsen- DIDD Carol Meredith Lisa Neveu - DIDD Hanni Raley* Tyler Deines - DIDD Harriet Austin Jeanne Weis Julie Farrar Kasey Daniel Marcia Tewell Gerrie Frohne **Grace Ormsby** Marijo Rymer Valerie Saiz *Attended by phone Agenda Item Status/Decisions Made Assignments/Commitments The purpose of the meeting is to ensure ongoing, transparent, and Purpose of the Meetings collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders. I. Introductions and • Introductions made; summary reviewed, no one had any Questions about the summary: review of last month auestions. **Joanne Svenningsen** meeting summary • Contact Joanne Svenningsen with questions regarding the 303-866-5161 October 2014 meeting summary. Joanne.Svenningsen@state.co.us 1570 Grant St. Denver, CO 80203

The mission of the Department of Health Care Policy and Financing is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.



II. New Business

- A. Conflict Free Case Management Task Group
- B. HB 14-1051 Strategic Plan to provide access to services

Conflict Free Case Management Task Group

- Contractor-drafted report was submitted to the Department on October 31, 2014.
- The report is in clearance with Department leadership.
- Once reviewed and cleared, the report will be presented to the task group for review and then release to stakeholders and families.

HB 14-1051 – Strategic Plan to provide access to services

- First quarterly report submitted November 1, 2014.
- Report included as attachment to today's meeting.
- Tyler Deines provided an overview of the report, which is structured around the Department's strategic plan.
- Mr. Deines expressed gratitude for all who participated in the process.
- The goal of the bill is to "ensure that Coloradans with IDD and their families will be able to access the services and supports they need and want at the time they need and want those services and supports" by 2020.
- Five stakeholder meetings were held statewide, a total of 85 stakeholders took part in the process, and the meetings were facilitated by Civic Canopy and paid for out of the Department's operating budget.
- Initial report was released November 19, 2014 and Listening Log will be released once cleared by Department management.
- Funding in place to serve all eligible and waiting clients on the SLS and CES waivers.
- Although the legislation requires an annual revision of the report, the Department will update the report on a quarterly basis.
- Attendees expressed concern over individuals who cannot be reached/tracked in ways that allow them to be placed on the waiting list and suggested additional community engagement, including professional outreach efforts, newspaper advertisements, and improved contact with schools.

Questions regarding the Conflict Free Case Management Task Group:

Brittani Trujillo

303-866-5567

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For questions regarding HB 14-1051, time to wait for determination of a developmental disability:

Emily Blanford

303-866-5141
Emily.Blanford@state.co.us
1570 Grant St.
Denver, CO 80203



C. Time to wait for determination of developmental disability

• Updates on the report will continue to be provided at this meeting and via Communication Brief.

Time to wait for determination of developmental disability

- Agenda item requested by attendee, also a follow-up item from last month.
- Amid reports that capacity building on the provider side is an issue, Department staff need to be alerted when providers cannot be found. Department staff can only act if an issue or a problem is known.
- November 12, 2014 Communication Brief announced that Community Mental Health Centers can conduct intellectual and adaptive behavior assessments on an income-based sliding scale. Such assessments, which can be used to as documentation to assist CCBs in determining if a person has a developmental disability, may be necessary to augment school records, medical records, and other individual records.
- The updated fact sheet for DD Determination was also included as an attachment to the November 12, 2014 Communication Brief.
- Attendees expressed concern that there aren't enough psychiatrists willing to take Medicaid in Colorado.
- Department staff requested that advocates assist with getting information into the community about provider enrollment and rate reimbursement, including the fact that billable codes include reimbursement for administrative work.
- Follow this link to get to the December 2013 Provider Bulletin with rates and enrollment information (page 8-9) for providers to use when billing for assessments that can be used by the CCBs to make a DD Determination.

D. Case Manager **Training**

Case Manager Training

- Agenda item requested by attendee, also a follow-up item from last month.
- Issue extends to families not feeling they get consistent information from case managers.
- Case Management training is a high priority within Program Services, although staff have been tasked with time-sensitive work related to managing enrollments in the wake of staff turnover.
- Training will not be on "how to be a case manager," but on the services, supports, limitations, etc. that the Department has the authority to offer.
- Case manager training has a minimal impact on utilization.
- Attendees expressed frustration around provider capacity for Respite on the CES waiver and a need for flexibility around the administration of the benefit to account for changing family situations.

E. Management of SLS waiting list

Management of SLS waiting list

- Funding in place to serve all eligible and waiting clients on the SLS and CES waivers. In other words, there is not currently a waiting list.
- Since there isn't a waiting list and all enrollments have been released to the CCBs, there is no contractual obligation for the CCBs to manage the allocation of the enrollments.
- Management of what might become a future waiting list is related to the work of the HB 14-1051 as management of the appropriation in the context of changing demographics and budget climate to ensure appropriations are managed in such a way as to eliminate the waiting list.

Questions regarding Case Manager Training:

Lauren Stanislao

303-866-2684 Lauren.Stanislao@state.co.us 1570 Grant St. Denver, CO 80203

For questions regarding management of the SLS waiting list:

Emily Blanford

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F. ADCOM Meeting locale change: Update	 ADCOM Meeting locale change: Update Joanne Svenningsen has secured the MS Society for January 23rd if the group would like to try the location, which has a phone in the wall at the space. Parking sponsorship not addressed. Group will revisit issue at the December 19, 2014 meeting. 	Questions about the possibility of moving the ADCOM meeting: Joanne Svenningsen 303-866-5161 Joanne.Svenningsen@state.co.us 1570 Grant St. Denver, CO 80203
IV. Updates on Division Business A. Federal HCBS Settings Rule	 Federal HCBS Settings Rule The Department released the comment Listening Log on the State-wide Transition plan in the November 19, 2014 Communication Brief batch The Department submitted the State wide transition plan to CMS on November 19, 2014, and is now awaiting feedback on the plan. The Department submitted the State wide transition plan to CMS on November 19, 2014, and are now awaiting feedback on the plan. 	For questions regarding HCBS Settings Rule: Adam Tucker 303-866-5472 Adam.Tucker@state.co.us 1570 Grant St.
B. CDASS in SLS Task Group	 CDASS in SLS Task Group The Department continues to target July 2015 to implement CDASS in the HCBS-SLS waiver. A Task Group has been formed to help inform the roll out of the benefit. The group's first meeting was November 7, 2104, and the majority of the time was spent the time laying the groundwork and getting more acquainted with the issues. Today's meeting will focus on the start of crafting recommendations for implementation. The December 5th meeting will focus on the necessary rule and waiver amendments that are being worked on by Department staff. 	For questions regarding CDASS in HCBS-SLS: Roberta Aceves 303-866-5145 Roberta.Aceves@state.co.us 1570 Grant St. Denver, CO 80203



•	The Department is targeting December 24 th for the release of the
	amended waiver and the rules for public comment.

- The meetings are held 1:30pm-3:30pm at OMNI and are open to the public. There is public comment time at the end of each meeting. A list of the dates of the meetings is below.
 - o November 7, 2014
 - o November 21, 2014
 - o December 5, 2014
 - o December 19, 2014
 - o January 23, 2014

C. NCI Update

NCI Update

- Department staff continue to ready for the second year of participation in the National Core Indicators Project (NCI).
- The first year involved only the performance of face-to-face interviews with clients.
- The total number of individuals interviewed in the face-to-face interviews in 2014 was 400. The total number of individuals asked to be interviewed was 603.
- The total appropriation for NCI for FY 2014-15 was \$69,102, for membership in NCI.
- The second year will again include face-to-face client interviews, and also include the following mail out surveys:
 - Adult Family Survey: family members who have an adult family member with I/DD living in the family home.
 - Family Guardian Survey: family members who have an adult family member with I/DD living outside the family home in a public funding residential supported program.
 - <u>Child Family Survey:</u> completed with a minimum of 400 family members who have a child family member with I/DD living in the family home. This survey is mailed out to families to be completed.

For questions regarding NCI:

Lisa Neveu
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- A minimum of 400 client interviews will need to be performed and a minimum of 400 written surveys will need to be received for each survey group for statistical significance and comparison with national numbers.
- If more than the required 400 surveys/interviews are conducted, they will be included in the results.
- This target number may not be reached for the children's sample given the number of clients enrolled in the CES waiver. The national NCI team will work with Colorado to understand its numbers within this context.
- All number thresholds are established by the national NCI team.
- Participation in the NCI project is voluntary.
- The CCBs do not receive individual results and there is no tracking on the mail out surveys.
- Staff working on address cleanse with the US Postal Service.
- Currently anticipate written surveys going out in January 2015.
- Results for the 2014 survey period will be posted on the national NCI site (nationalcoreindicators.org) sometime in the spring of 2015.
- The national NCI site allows for the creation of statewide and national comparison reports.
- The Department plans on holding four meetings statewide once the 2014 results are posted on the NCI web site.

HB 14-1368 - HB	14-1368 – Foster (Care Youth Tra	ensitions		For questions regard	dina HB 14-1368.
	 Enrollment progre 		CES Waiver Renewal, or Personal			
Youth	 Numbers include 		Care in the S	•		
Transitions	·					
Ag	e Total Number	Enrolled	HCBS-DD	HCBS-SLS	Regional Sheila	
					303-866	
			Waiver	Waiver	Ce Stee ila.Peil@s	
					1570 Gra	
21	31	13	13	0	0 Denver, CO	0 80203
20	34	4	4	0	0	
19	40	4	4	0	0	
18	35	2	0	1	1	
То	tal	23	21	1	1	
	extension of the 30, 2014 until De The CES waiver r Public comment of	previous waiver, cember 27, 201 enewal docume on the publicly re	dicaid Services (CN which was set to o 4. nt has been submit eleased waiver has	expire on June tted to CMS.		<u>I</u>
	the listening log i	s in clearance.	eleased walver has December 27, 201			

F. Personal Care in the State Plan

Personal Care in the State Plan

- The Department is working diligently to kick-off the new State Plan Pediatric Personal Care Benefit.
- In order to ensure all provisions of the benefit are thoughtfully crafted and do not disrupt care for our clients or negatively impact



- G. State Plan Dental Benefit Update
- H. Supported Employment and DIDD Employment Task Group

- providers, the Department is delaying its start, which was originally targeted for January 1, 2015.
- Meredith Henry, the State Plan contact for the benefit, has left the Department.
- Updates will continue to be provided via this meeting.

State Plan Dental Benefit Update

- Previous implementation target of January 1, 2015 will not hold due to operational challenges, specifically, management of the fee schedule in the MMIS.
- Continue "business as usual" until information communicated via brief, standing meetings.

Supported Employment Metrics and DIDD Employment Task Group

- The total percentage of clients receiving Group Supported Employment is currently at 25%, with an increase of three people over last quarter.
- Total Percentage of clients receiving Individualized Supported Employment currently at 10%, which is an increase of one person over last quarter.
- Since last quarter, there has been an Increase of 55 people served total.
- Job Development tracking was added to the July reporting.
- There are 41 people receiving Job Development.
- By next month, the Department will begin tracking Supported Employment to correspond with training and TA efforts.
- Staff is currently focusing on the Memorandum of Understanding with DHS-DVR, SELN webinars on Job Coaching, Self-Employment/Microenterprise, and Customized Employment
- DIDD Task Group issue not covered in the interest of time, will be addressed as the first order of business at the December meeting.

For questions about the Dental Benefit or Supported Employment, please contact Michele Craig:

Michelle Craig

303-866-5147 michele.craig@state.co.us 1570 Grant Street Denver, CO 80203



I. Budget and Enrollments

Budget and Enrollments

Briefings and Hearings

- The Department's Briefings and Hearings have been scheduled and are listed below.
- Responding to any issues raised during this process will be staff's number one priority, staff may take longer than usual to respond to queries.
 - HCPF Main Briefing December 2 1:30pm
 - o HCPF Main Hearing December 9 1:30pm
 - o IDD Briefing December 5 9:00am
 - o IDD Hearing December 12 9:00am
 - o BH Briefing December 9 9:00am
 - o BH Hearing- December 16 1:30pm

Department Fiscal Year 2015-16 Budget Request

- The Department's FY 2015-16 request released Monday, November 3, 2014. Highlights below.
- Implement a participant directed model in the HCBS Supported Living Services (SLS) waiver program, and requesting resources to develop an implementation plan for Community First Choice (request R-7).
- Eliminate the waiting list for its Children with Autism waiver program (request R-8),
 - Eliminate the enrollment cap by end of first impacted fiscal year and provide sustained funding to allow enrollments to grow over time.
 - o Continue annual waiver effectiveness.
 - Increase funding for case management and utilization review.
 - Increase age limit to 8 years of age from 6.
 - Guarantee 3 years on program, as long as child is on the waiver on before age 8.
 - Allow for Behavioral therapies for clients.

For questions regarding Budget & Enrollments:

Emily Blanford

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- Continue the policies of having no waiting lists for the Supported Living Services (SLS) and Children's Extensive Support (CES) HCBS waiver programs, and increase the number of people who can be served through the Development Disabilities waiver program (request R-5).
- Increase staffing in customer contact center by 25.0 FTE to ensure that clients can get timely assistance with their eligibility questions (request R-10).
- Increase provider rates by 0.5%, and provide larger targeted rate increases to certain providers (request R-12).
- Provide technological upgrades to the existing case management system used by the Division for Intellectual and Developmental Disabilities (request R-18).

Expenditure Table

- CCB Monthly Report covering July through October of FY 2014-15 distributed. The report is an initial snapshot of the first quarter plus one month.
- Report shows clients served and expenditures as reported in MMIS by payment date.
- In CES, the Department is serving 366 more clients over the same timeframe in October of 2013, total expenditures for quarter at 19.23% of total appropriation.
- For the DD Waiver, the Department is serving 351 more clients than it was serving in October of 2013. This line is spending at 31.87% of the total appropriation.
- For SLS, an additional 162 unduplicated clients are being served over the same timeframe as last year. A little over 19.84% of the total appropriation has been expended.
- For TCM, there is a decrease in clients served of 436over last year. Total expenditure at 26.65% through October.

Under expenditure

• At this time, there is a possibility of another under expenditure based on the expenditure report since current expenditures are



	only \$3.6 million over last year's expenditures for the same timeframe.	
	 Enrollments An updated enrollment table will be provided next month. 	
J. Attendee	All apaated enrollment table will be provided flext month.	
comments and	Attendee comments and announcements	
announcements	 Agenda item not covered in the interest of time. 	
V. Adjournment	The next Advocates' Communication Meeting will be December 19, 2014	
	from 10:30 a.m. – 12:30 p.m. at the OMNI Institute, 899 Logan St. 6 th	
	Floor, Denver, CO 80203	